# ANNEX 2

# Annex 2

# Toolkit for Artificial Intelligence in the Public Sector

AI triggers profound transformations that call for the safe, secure, and trustworthy development, deployment, and use of AI systems in a manner that respects rule of law, democracy, human rights, and fundamental freedoms, especially privacy rights, and protects personal data and intellectual property.

The use of AI in the public sector can be leveraged to enhance government efficiency and operations by improving the design and delivery of more inclusive and tailored public services and by fostering accountability and transparency.

We acknowledge that the safe, secure, and trustworthy development, deployment, and use of AI systems in the public sector would benefit from both the necessary infrastructure and adequately trained human capital to leverage the benefits, while addressing the risks stemming from the use of AI to inform or carry out government decisions and actions.

This is particularly important when such uses may impact the rights and safety of individuals. We further acknowledge the need to tackle challenges, such as those related to the public sector's limited resources, lack of access to data, including high-quality data, and inadequate training as well as possible lack of characteristics in AI systems, such as transparency, explainability, replicability, robustness, or accountability.

We look forward to the development of a Toolkit, as proposed by the Italian Presidency, that can help governments map risks and opportunities and support an open and enabling environment for safe, secure, and trustworthy AI in the public sector. Building on and bringing together the existing work of international organisations and initiatives, such as OECD, UNESCO, GPAI, the Toolkit should contribute to help governments assess the relevance of using AI in specific domains in the public sector and to deliver desired impact. As a result, the Toolkit should help translate principles for safe, secure, and trustworthy AI into actionable policies. Also, through leveraging use cases and concrete practices, the toolkit should provide helpful guidance, including by:

- Assessing the relevance of developing or using AI to deliver domain-specific results, services, or applications in the public sector.
- Identifying the skills, competencies, and occupational profiles needed to ensure the safe, secure, and trustworthy development, deployment, and use of AI in the public sector.
- Providing an overview of the policies that may be needed to guide and coordinate the safe, secure, and trustworthy development, deployment, and use of AI in the public sector, including also by facilitating public-private collaboration, thus leading to a supporting document for public officials.