

ANNEX 4

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Compendium of Digital Government Services & Mapping Exercise of Digital Identity Approaches

We recognise ongoing international discussions on digital public infrastructure, including in the context of the G20, and its potential to foster government resilience and promote more inclusive and sustainable economic growth.

Digital identity, with appropriate privacy and security safeguards, can transform the way service providers operate and interact with their users, both in-person and online, as well as facilitate inclusion and simplify access to a wide range of services, and thereby contribute social and economic value, as stated also in the OECD Recommendation on the Governance of Digital Identity.

Sharing examples of how G7 governments are approaching and leveraging digital government services, and digital identity in particular, is essential to learn from each other, including on how to foster more inclusive digital governments. We call on the OECD to support us in this effort through the development of a Compendium of Digital Government Services and a Mapping Exercise of Digital Identity Approaches:

- Compendium of Digital Government Services: The Compendium will include examples of digital government services and digital solutions leveraged by G7 members to provide access to public services. The Compendium will benefit from OECD expertise in digital government and will focus on examples of digital government services from G7 members (including but not limited to digital post, digital wallets, and single digital gateways to public services, digital transparency mechanisms, and data and information solutions). It will include a summary of enablers and considerations that have led to the successful deployment and use of digital government services, such as national strategies, investment, public procurement practices, governance frameworks, and partnerships. The examples will be gathered through a short questionnaire and will build on existing resources developed at the national and international level, where relevant.
- Mapping Exercise of Digital Identity Approaches: The mapping exercise will aim to identify commonalities between G7 countries that can support work on future interoperability, including common concepts and definitions, use of international technical standards, and approaches to levels of assurance. The mapping exercise will be based on the existing template and report developed by the EU-US Trade and Technology Council.